**JEFFREY B. HUBAHIB** *+63 916 935 2367*   
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Room 27 CM Apartment Bldg, A. Santos Road,   
Balibago, Angeles, Pampanga, 2009

**About**:

Technology and Business Development Enthusiast. Experienced Technical Support Specialist with a demonstrated history of working in the outsourcing/offshoring industry. Skilled in Web Development, Digital and Traditional Marketing, Multimedia Arts and Processes, Computer Repair and configuration, Customer Relationship Management, Security Alarm Systems and Closed-Circuit Television (CCTV). Strong information technology professional with a Bachelor in Industrial Technology focused in Electronics and Communication Technology from Bulacan State University.  
  
**Personal Information and Social Profile Links:**

Nickname: Jeff  
Age: 26  
Height: 5’4”  
Weight: 100 lbs.  
Civil Status: Single  
Nationality: Filipino  
Language Spoken: English(fluent), Filipino(fluent), Japanese(beginner)

**LinkedIn**: <https://www.linkedin.com/in/jeffreyhubahib>   
**Instagram**: <https://www.instagram.com/jeffrey.youbehave>   
**Facebook**: <https://www.facebook.com/cats9lives>   
**Website**: <https://www.rage-esports.org>   
**Online** **CV** / **Resume**: <http://bit.ly/r2d2cv2> or <https://jeffreyhubahib.github.io/cv>   
  
**Educational Attainment:**

* **High School Accelerated**  
  DepEd · Philippine Educational Placement Test (PEPT)   
  2008
* **Bulacan State University**  
  Bachelor in Industrial Technology major in  
  Electronics and Communications Technology  
  2011

**Professional Work Experience:**

* **Trace Alarm and Security Systems, Inc.**  
  June 2011 – December 2013  
  Makati City, Metro Manila  
  -**IT Staff** and **Field Technician**  
  Alarm system installation, repair and servicing (home and business), CCTV installation, recorder online configuration for remote viewing and controls. (non-BPO)
* **Sutherland Global Services**  
  March 2014 – June 2015  
  Clark, Pampanga  
  -Technical Support Representative: **Microsoft Answer Desk Online (Global - ADO)**  
  Microsoft Answer Desk support assistant, taking in phone calls (in bound) and chat, we provide remote access for faster and better assistance (mostly Windows operating system, and Office application issues), we process sales as well for software and gadgets. (BPO)
* **Arvato Bertelsmann**  
  July 2015 – February 2016  
  Angeles City, Pampanga  
  -Technical Support Representative: **Microsoft Surface Tablet (North America)**  
  Microsoft Surface Tablet technical support, phone calls (in bound), we also use remote access, deliver complementary supplies for replacement and process sales as well. (BPO)
* **Sargas Inc.**   
  March 2016 – June 2016  
  Angeles City, Pampanga  
  -Technical Support Representative: **ProXPN VPN**  
  ProXPN VPN provider, technical support via email and chat for configuration of VPN and other related things such as DNS. (BPO)
* **dnata Travel, Inc.**February 2017 – August 2017 Clark Freeport Zone, Pampanga  
  -IT Specialist: **dnata Safety Help Desk**  
  Responsible for solving technical and safety concern across the globe under dnata Travel, Inc.  
  Means of communication via email and Salesforce as our CRM. (non-BPO / BPO)
* **Blue Solutions Medical Equipment, Inc.**August 2017 – April 2018

Angeles City, Pampanga  
-IT / Web Developer / Graphic Artist  
Computer repair and maintenance as an IT, one of the creators of DermaDepot.ph website, took responsibility on marketing and customer service. Design roll-up banners, flyers, and brochures for Korean products. (non-BPO)

* **Support Ninja, Inc.**November 2018 – Present

Clark Freeport Zone, Pampanga  
-Technical Support Specialist: **eComply Solutions LLC**.   
Taking in inbound calls and email to provide customer service and technical assistance to the clients of eComply Solutions which is a software provider for Labor Compliance, Contract Compliance, Diversity Management, Prevailing Wage Enforcement and Civil Rights automation in the United States. (BPO)

**Skills:**

TL;DR - HTML5, CSS3, Sass, Less, JavaScript, React Js, Node Js, Angular, PHP, DB: MySQL, CMS: Wordpress + Woo Commerce, CRM: Salesforce, Gulp, NPM, cPanel, Github, Networking, Bootstrap, Adobe Creative Cloud: Illustrator, Photoshop, Premier Pro, After Effects, Audition.  
  
  
**Workflow:**

* Consultation | Planning | Coordination
* Mock Ups | Design | Sketch
* Develop | Debug | Deploy
* Nourish | Promote | Grow

**Interests & Influences:**

Apart from being a Tech Swiss Knife, I enjoy most of my time watching documentaries and case studies. I am fascinated the "Mechanism" of almost everything, I want to know how a thing works, what makes it move, how does it breathe, and all this kind of stuff. Every time I go home after work or during lunch and down time - that's what I do; either thinking, watching educational or business-related videos, listening to podcasts and audiobooks.

There are people I model, admire and look upon as mentors(virtually); these people inspire in every factor of life and I want you to know who they are and consider as my references:

* Simon Sinek - Start with Why | Leadership
* Patrick Bet-David - PHP Agency | Valuetainment
* Gary Vaynerchuk - Vayner X | Boldness
* Jack Ma - Alibaba Group | Persistence

These are few of the people I'm trying to embody and manifest to myself every time. I got a long list but let's stick with my top 4 for now.

**Crash Courses & Books:**

Technology keeps on innovating and updating, most of the things we learn from school or even experience is getting outdate and obsolete, here are crash courses I have finished and using as reference:

* Bootstrap (HTML, CSS, JS) Crash Course - 2017 | Traversy Media on Youtube
* Webpack Crash Course - 2017 | Traversy Media on Youtube
* PHP Full Course - 2018 | FreeCodeCamp.org
* NPM Crash Course - 2018 | Traversy Media on Youtube
* Web Hosting & CPanel Guide 2018 | Traversy Media on Youtube
* Node JS Crash Course - 2019 | Traversy Media on Youtube
* Salesforce Crash Course - 2018 | Edureka.org

Here are my featured books:

* Start with Why by Simon Sinek
* Rich Dad Poor Dad by Robert Kiyosaki and Sharon Lechter
* How to Win Friends and Influence People by Dale Carnegie
* The 48 Laws of Power by Robert Greene
* How to Master the Art of Selling by Tom Hopkins
* Think and Grow Rich by Napoleon Hill
* The Wolf of Wall Street by Jordan Belfort

Thank you for reading my bio, I valued your time spent and appreciate you very much.

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***Hubahib, Jeffrey B.***